

Events Hosted by the Grand Hotel

Terms and Conditions



- Tickets are non-refundable and non-transferable.
- Full payment is required at the time of booking.
- If you need to cancel, cancellation is required in writing via email.
- If the company were to cancel the event, all monies paid would be refunded.
- If pre-orders are required, we will contact you to obtain these. If we cannot get a pre-order this may cause delays on the day of the event.
- Pre-orders will be required 4 weeks prior to the event. If the event is booked within 4 weeks, the pre-order will need to be provided within 24 hours of booking.
- Tickets are not resaleable unless consent has been provided by the hotel.