

THE ROYAL BEACON HOTEL

The Royal Beacon Hotel is based in Exmouth with a spectacular views over the Jurassic Coast! The hotel consists of over 52 bedrooms forming different individual styles and views, along with our Restaurant, The Lounge Bar, along with perfect events spaces which accommodates meetings, weddings and events.

The hotel is part of The Richardson Hotel Group which is a established hotel group operating additional hotels in Torquay, Falmouth & Exmouth. Following business expansion, we are now looking to recruit hospitality individuals to be part of our ongoing journey in continuing the development of our hotel business.

If you are a hospitality individually and are looking for a new challenge and would like to be part of an exciting journey within the business and for yourself then we would like to hear from you.

WORKING WITH US

The main responsibilities of the role will be to the day to day duties of meal service operations across breakfast, lunch, afternoon tea and dinner – and including function and events when required. The role will involve significant guest interaction so customer service expectations will be a high priority and well as the ability to work closely with the kitchen team and other hotel departments to ensure a smooth guest experience.

The ideal candidate will have excellent communication skills, a positive 'can-do' attitude and the ability to develop good working relationships with staff members. Various hours available, full time, part time & casual hours. No experience is needed, just the correct attitude as full training will be given to the right candidate. Opportunities within the group to develop are also available.

MAIN DUTIES & RESPONSIBILITIES

- The ideal candidate will have excellent communication skills.
- Guest interaction & customer service expectations.
- The ability to develop good working relationships with staff members.
- To deliver excellent customer service, responding to any guest requests efficiently and effectively and ensuring a warm welcome.

ABOUT YOU

- Commitment to delivering excellent customer care
- A get up and go attitude
- Previous reception experience would be desirable

FOOD & BEVERAGE ASSISTANT

Job Types: Full-time, Permanent
Salary: £10.42 per hour
Expected hours: 10 - 45 per week

Benefits:

- Discounted or free food
- Employee discount

Schedule:

- Monday to Friday
- Weekend availability

Experience:

- Catering: 1 year (preferred)
- Hospitality: 1 year (preferred)
- Customer service: 1 year (preferred)
- Bartending: 1 year (preferred)

CONTACT

Ricky Horan
Head of Group Operations

Email CV & Cover Letter:
gm.grand@richardsonhotels.co.uk